Transparency Officer

Dr Sanjay Mundra – General Manager

Public Grievance Officer

Shri Kapil Kukreja – Group Manager

Internal Grievance Redressal Committee

Shri Anil Kumar Popuri – Group Manager Dr (Mrs.) Varsha Liju – Manager Mrs. Poonam Kanojia – Assistant Manager

PROCESS OF REDRESS OF GRIEVANCES

NCB follows the instructions issued by DARPG and redress the public grievances through the portal https://pgportal.gov.in.

Regular department review meetings are held, to monitor and follow up on grievance so that the disposal of these are expedited.